





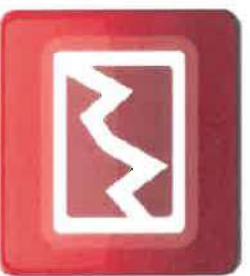



















Icon	General Event Type	Specific Event Type	Person Affected	Example
	<p>Feedback</p>	<p>Patient/Family Member Compliments, Concerns, Complaints</p>	<p>All</p>	<p>“My Nurse treated me so wonderful and always came as soon as I needed her”</p>
	<p>Adverse Drug Reaction</p>	<p>Allergy Known or Unknown, Contrast Related Reactions, Drug Interactions, Side Effects</p>	<p>Clinically Related Patient</p>	<p>Patient develops rash after receiving contrast.</p>
	<p>Airway Management</p>	<p>Airway Mgmt Equipment Issue, Airway Obstructed, Delivery Mode Incorrect, Extubation, Intubation, Medical Gas Problem, Missed Treatment, Oxygen Related Issue, Rate/Flow/Concentration Incorrect, Re-Intubation, Respiratory Management, Tracheostomy Related, Ventilator Issue</p>	<p>Clinically Related Patient</p>	<p>Nurse removes patients O2 and patient becomes hypoxic / Airway management equipment incorrectly applied.</p>
	<p>Blood Product/Transfusion</p>	<p>Adverse Reaction, Contraindicated, Incorrect Rate, Incorrect Volume, Administration Issue, Product Wasted, Not Issued, Not Returned, Unit Mismatch, Transfusion Issue</p>	<p>Clinically Related Patient</p>	<p>Order for type and crossmatch received by wrong facility, resulting in Platelets being destroyed.</p>

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	Clinical Emergency Management	Not used for safety events, used by respiratory team to track Code Blue and Rapid Response events.	Clinically Related Patient	TRACKING ONLY
	Clinical Patient Behavior	30 Day Readmit, Left Against Medical Advice or Without Being Seen, Elopement	Clinically Related Patient	Patient refuses to stay and receive treatment / Treatment begins on patient and patient sneaks out of the building.
	Diagnosis/Treatment	Adverse or allergic reactions not related to meds, Assessment, Diagnosis, Isolation, Order, Pain, Results, Testing and Treatment related issues not tied to other specific event types.	Clinically Related Patient	Treatment is delayed because orders are not flowing between computer systems / Test results are not communicated to the patient.
	Diagnostic Imaging	Contrast Reactions, Equipment, Exposure, Image, Infiltration, MRI, and Diagnostic Imaging Test Related Issues	Clinically Related Patient	A test is ordered but not performed / Contrast is used and the patient has an adverse reaction.

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	Equipment/Medical Device	Bed Malfunction, Broken Item, Equipment Disconnected or Removed, Equipment Faulty or Unavailable, Inadequate Supplies, Sterilization/Cleanliness Issue with Equipment.	Person not applicable or Patient	Power goes out on CT scanner / Fire pump running
	Fall	Any Patient or Visitor Fall at Any Time	Clinically Related Patient	Visitor falls in the parking lot / Patient's child falls while walking in exam room / Patient is found on the floor of the bathroom.
	Infection	Hand washing Compliance, Improper Disposal of Medical Waste/Sharps, Isolation Related Event, Patient Exposure to Communicable Disease, Single Use Item Submitted for Reprocessing, Sterilization/Disinfection Issue, Suspected Infection	Clinically Related Patient	Sharps found in trash / biobag incorrectly disposed of/ Patient not placed in isolation in a timely manner / EVS staff find blood soiled linen in trash.
	IV/Vascular Access Device	Infiltration/Extravasation, Vascular Access Complication, Pain at IV Site, Embolism, Hematoma, Line Not Changed	Clinically Related Patient	Staff has difficulty finding a vein resulting in several attempts to obtain IV access / Contrast infiltrates

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	Lab/Specimen	Collection Delay, Documentation Issue (Consent, Missing Diagnosis, etc.), Labeling, Ordering, Results, Specimen Acceptability, Supply Issue or Testing Issue specifically related to labs.	Clinically Related Patient	Collection from wrong patient due to safety behavior failure / Required information not included for testing
	Medication/Fluid	Dose Omission, Failure to Follow Safe Medication Practices, Improper Dose, Monitoring Error, Narcotic Count Variance, Wrong Dosage Form, Wrong Drug, Wrong Rate or Route of Administration, Wrong Concentration	Clinically Related Patient	CPOE order for Mag-ox (magnesium) 400mg 1 tab po BID entered by pharmacy as 2 tabs po BID.
	Patient ID/Documentation/Consent	Armband Issue, Consent Issue, Date of Birth Issue, DNR Issue, Incorrect Patient Name, Unsigned Telephone or Verbal Order,	Clinically Related Patient	Parent/child same name, patient id with wrong dob / Weight and height not obtained on admission.
	Procedure Practice Variance	Clinical Alarm Turned Off in Error, Delay/Lack of Response to Patient Condition, Diet/Nutrition Related Issue, Discharge/Transfer Related, Failure to Follow: Order, Safety Behavior, Standards of Practice, Failure to: Obtain Appropriate Assistance, Document Required Information	Clinically Related Patient	Pt NPO but received full tray / Transfer of patient delayed due to failure to complete appropriate paper work.

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	Restraints	Emotional Distress, Forensic Restraints, Line Protection, Injury or Death Related to Use of Restraints	Clinically Related Patient	Personal needs not met while restrained / Restraint time in excess of order / Failure to educate family regarding restraints
	Skin/Tissue	Abrasions, Skin Tears, Wounds, Ulcers, Incontinence/Incontinence Dermatitis. Includes Present on Admission.	Clinically Related Patient	Test was being performed and patient received skin tear on arm from stretcher.
	Surgery/Procedure	Complication Associated with Surgery or Procedure, Pre-Operative Event, Unexpected Return to the OR, Unplanned Admit to Hospital/ICU	Clinically Related Patient	Patient discharged but begins to bleed on way home, returns to OR. / Time out not performed / Surgery cancelled or delayed.
	Tube/Drain	Circulation Impeded, Disconnected/Removed, Discontinued in Error, Dislodged, Line Not Changed, Localized Reaction, Perforation, Severed, Site Infection, Wrong Insertion Location, Wrong Size Inserted	Clinically Related Patient	Central line dislodged during transfer / Central line not placed according to order, i.e. incorrect location on body.

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	<p align="center">Facilities</p>	<p>Non-Clinical Alarm Issue, Communications Down, Environment of Facility (Temperature/Noise/Cleanliness), Improper Storage, Blocked Hallways or Doors, Provision of Handicapped Access, Walking Surface Issues, Damage to Facility, Spills, Utility Issues</p>	<p>Person not applicable or Patient/Visitor may be impacted</p>	<p>Toilet overflows / Sidewalk settles causing one inch variance (trip hazard) / Large snake seen in employee hall / Bats in the belfry.</p>
	<p align="center">Safety/Security</p>	<p>*Mainly used by Protection: Personal Belonging Theft or Loss, Visitor Behavior Variances, Life Flight Event, Codes: Brown, Black, Green, Orange, Purple, Red, Silver</p>	<p>Non-Clinical Related Patient/Visitor</p>	<p>Patient in nursing unit is angry and disruptive and protection officer is paged and responds. Protection officer will document incident.</p>
	<p align="center">Professional Behavioral Variance</p>	<p>Inconsiderate/Rude/Hostile/Inappropriate, Inconsiderate Behavior, Verbal Abuse, Lack of Responsiveness, Noncompliant/Uncooperative/Obstructive</p>	<p align="center">Employee</p>	<p>Team member attempts to initiate time out and staff do not comply / Team member behaves in a way that is disruptive to the safety culture</p>
	<p align="center">Team Member Event</p>	<p>Under Development - Will replace EOR only</p>	<p align="center">Employee</p>	<p>Employee injury</p>